



4120 Ridgeway Drive, Unit 24
Mississauga, ON L5L 5S9
Tel: 905- 828-2969
Fax: 905-828-1091
Toll Free: 1-866-829-2969
inquiries@customorthotic.ca

The Bracing & Orthotic Centre
at The Credit Valley Hospital
2200 Eglinton Ave. W.
Mississauga, ON L5M 2N1
Tel: 905-813-4050
Fax: 905-813-4539

107 Woodlawn Road W.
Guelph, ON N1H1B4
Tel: 519-826-9890
Fax: 519-826-9433

CUSTOM MADE BRACES - WARRANTY

WARRANTY

Under normal use, the warranty for custom made devices is:

Six (6) Months - Custom made orthoses molded to client model (cast)
(AFO'S, KAFO'S, WHO'S, etc.)

Two (2) Months - Paediatric Custom fitted Orthoses and Custom made Orthoses
molded directly to client (Finger Splints, etc.)

WARRANTY FOR SATISFACTORY FIT

After final fitting of the device, unless there has been a significant change in your medical condition, physiological growth or atrophy, the warranty for satisfactory fit will be valid for a period of:

Three (3) months - Custom made orthoses molded to client model (cast)

Thirty (30) days - Paediatric Custom-fitted Orthoses and Custom made orthoses
molded directly to client

During the warranty period, Custom Orthotic Design will provide any service including repairs or replacement of the Device or any components, free of charge.

When there is repeated technical failure, the Device will be replaced by the vendor. ADP funding is not available when the warranty is in effect.

Charges will be levied for major adjustments or general repairs following the warranty period.